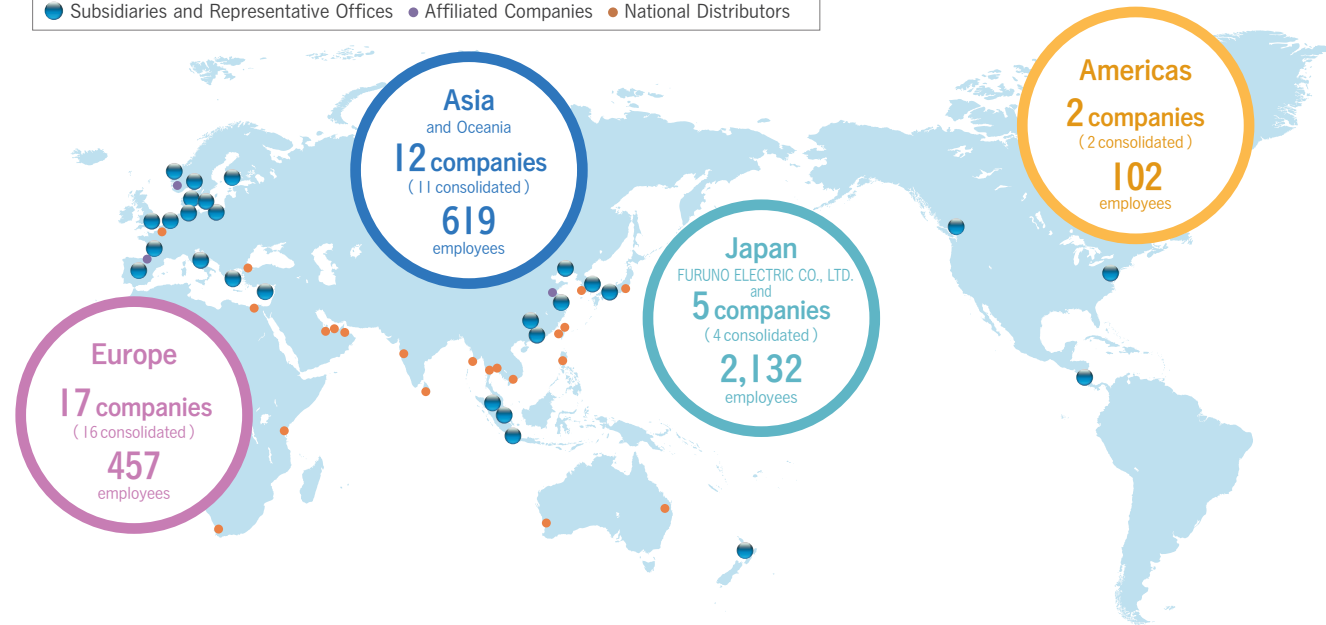


Global Network / Corporate Information

● Subsidiaries and Representative Offices ● Affiliated Companies ● National Distributors



Europe

FURUNO (UK) LTD.
 FURUNO NORGE A/S
 FURUNO DANMARK A/S
 FURUNO SVERIGE AB
 FURUNO FINLAND OY
 FURUNO POLSKA Sp. z o.o.
 FURUNO DEUTSCHLAND GmbH
 FURUNO EUROPE B.V.
 FURUNO FRANCE S.A.S.
 FURUNO ESPAÑA S.A.
 FURUNO ITALIA S.R.L.
 FURUNO HELLAS S.A.
 FURUNO (CYPRUS) LTD
 EMRI A/S

Japan

MARISAT COMMUNICATION SERVICE INC.
 FURUNO SYSTEMS CO., LTD.
 FURUNO LIFEBEST CO., LTD.
 FURUNO SOFTECH CO., LTD.
 LABOTECH INTERNATIONAL CO., LTD.

Asia / Oceania

FURUNO SHANGHAI CO., LTD.
 FURUNO (DALIAN) TECHNOLOGY CO., LTD.
 FUNOTEC (DALIAN) CO., LTD.
 FURUNO CHINA CO., LIMITED
 FURUNO DONGGUAN CO., LTD
 FURUNO HONG KONG CO., LTD.
 PT FURUNO ELECTRIC INDONESIA
 FURUNO KOREA CO., LTD.
 FURUNO SINGAPORE PTE LTD
 FURUNO ELECTRIC (MALAYSIA) SDN. BHD.
 ELECTRONIC NAVIGATION LIMITED

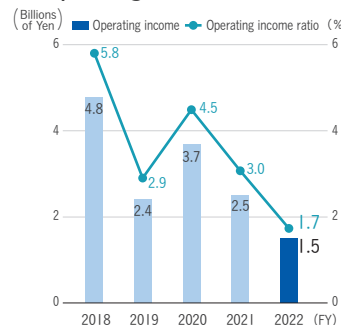
Americas

FURUNO U.S.A., INC.
 FURUNO PANAMA, S.A.

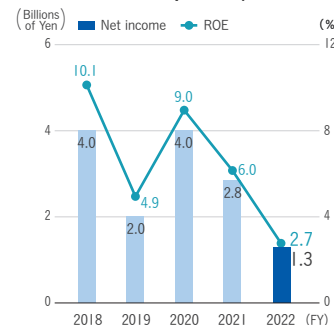
Financial Highlights (Consolidated)

Years ended the last day of February

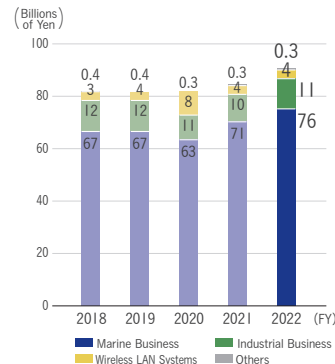
Operating income / Operating income ratio



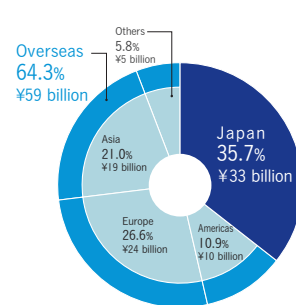
Net income attributable to owners of the parent / ROE



Net sales by business segment



Net sales by region



Company Outline

(as of February 28, 2022)

Company Name	FURUNO ELECTRIC CO., LTD.
Incorporated	May 23, 1951
Headquarters	9-52 Ashihara-cho, Nishinomiya City, Hyogo 662-8580, Japan
Capital	¥7,534 million
Number of Employees	3,310 (consolidated)
Consolidated Sales	¥91,325 million (\$706.2 million)*
President	Yukio Furuno
Website	https://www.furuno.com

*US dollar amounts are converted at 1 USD = 129.32 JPY, the average exchange rate for 2022. These conversions do not mean the Japanese yen is subject to the above rate or any other rate when converted to US dollars.

FURUNO ELECTRIC CO., LTD.

- The information in this pamphlet is current as of October 1, 2023.
 - All brand and product names are registered trademarks, trademarks or service marks of their respective holders.

Catalog No.CA000002237

FURUNO

Corporate Report

2023-2024

Corporate Profile & CSR Report



CHALLENGE
 the
 INVISIBLE.

Since our inception, FURUNO has been continually helping people see things that are beyond the realm of visibility. Through exhaustive research and development, we create and implement our innovative technologies to solve any problem, seen or unseen. This mentality resulted in our invention of the world's first fish finder.

However, the products FURUNO manufactures go far beyond making things visible.

By making the invisible visible, we encounter new possibilities that we weren't aware of before. This not only benefits those who directly use our instruments, but it also affects the lifestyles of many people beyond them.

By looking at things from a customer's point of view, we can see the problems at hand and find new possibilities that were previously beyond the realm of visibility.

And by analyzing the way we live, FURUNO continues to create new values that are not yet visible to the human eye.

CHALLENGE *the* INVISIBLE.

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(Environmental Consciousness)
(Risk Management)
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■ Editorial Policy

This report was edited to combine the FURUNO Group Corporate Profile and CSR Report to make the group's business activities easy to understand.

■ Period Covered

March 1, 2022 – February 28, 2023
(some content from March 2023 onward also included)

■ Scope

This report covers the activities of FURUNO Group companies, primarily those of FURUNO ELECTRIC CO., LTD.

PRESIDENT'S MESSAGE

Contributing to Sustainable Development of Local Communities and Society through Increased Value to Customers and Enhanced Corporate Values

In 2018, the FURUNO Group formulated the "NAVI NEXT 2030" global vision consisting of a "Business Vision" and a "Human Resources and Corporate Culture Vision" to be achieved by 2030.

Our business vision is to achieve better safety, security, and comfort to bring about a society and sea navigation that considers the needs of people and the environment. This vision prioritizes not only safety and security in addition to the environment but also creates an inspiring, comfortable society for all. Meanwhile, our human resources and corporate culture vision, "Value through globalization and speed," is an extolment of the virtue of working together to create value through globalization and speed.

Through the development of various activities aimed at realizing this management vision, we will continuously and progressively enhance both the value we provide to customers and our corporate value.

FURUNO Group's Vision and our SDGs

"A company exists to serve society" as a management principle, FURUNO has been developing its business to build a sustainable society. We will continue to create new value by recognizing the idea of SDGs and utilizing our core technologies to solve social issues.



President *Yukio Furuno*



Corporate Vision

FURUNO GLOBAL VISION “NAVI NEXT 2030”

On December 3, 2018, to mark the 70th anniversary of its foundation, FURUNO Group has formulated a new management vision, FURUNO GLOBAL VISION “NAVI NEXT 2030,” to carry the company through to 2030.



Business Vision

Achieve better safety, security and comfort to bring about a society and sea navigation that considers the needs of people and the environment

This business vision expresses the priority all businesses in the FURUNO Group place on working to bring about safety, security and comfort on the sea and land, as the basis for achieving a society and sea navigation that considers the needs of people and the environment. We have expanded the focus of the FURUNO Group's business activities from offering the values of safety, security and environmental consciousness to also include comfort and humanity. This is a new marker for us as we move forward in providing customers with greater value in our existing businesses and cultivate new businesses in associated fields.

Since the time of our inception in 1948, when we commercialized the world's first practical fish finder, the FURUNO Group has been fulfilling its mission of solving social issues through our businesses. Meanwhile, the United Nation's Sustainable Development Goals (SDGs) are becoming a shared awareness in the international society, and companies are now being called on to contribute to realizing the SDGs through their business activities. The FURUNO Group will also actively incorporate SDGs into our corporate management and basic policy for business activities, while carefully preserving the values we have cultivated since our foundation.

Human Resources and Corporate Culture Vision

VALUE through GLOBALIZATION and SPEED

This is our key proposal for the focused strengthening and assessment of human resources, a valuable resource in corporate management, and corporate culture to achieve our business vision. It comprises the following three points.

Value — Creating greater value together

We will cultivate a deep understanding of our vision and adopt a highly autonomous approach to achieving it. We will work together with every FURUNO Group stakeholder to create even greater value in society.

Globalization — Comprehensive globalization

We will foster a global mindset in our organization, and ensure the optimal and maximum use of our internal and external resources to achieve our vision, irrespective of their affiliated division, region, country, etc.

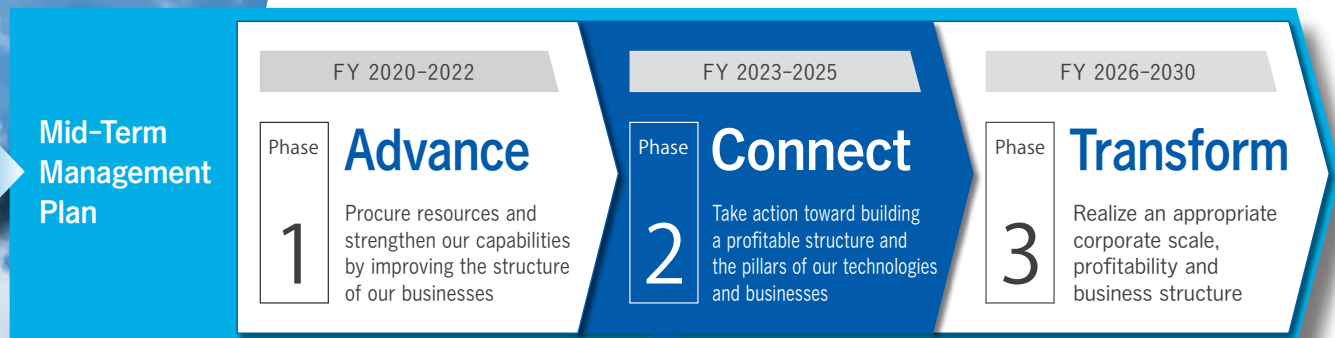
Speed — Quick and agile decisions and action

We will not falter in the face of change, as we strive to continue creating a new era.

FURUNO GLOBAL VISION
NAVIXT 2030



We will progressively and promptly work toward realizing the FURUNO GLOBAL VISION “NAVI NEXT 2030” through the following three phases. Our growth targets for FY 2030, the completion year of the three phases, are consolidated net sales of 120 billion yen, operating margin of 10%, and new business composition ratio of 30%.



Overview of the Mid-Term Management Plan of Phase 2

In “Phase 2” of the mid-term management plan, covering the three-year period for fiscal years 2023 through 2025, FURUNO will strive to implement sustainable management by working to improve profitability and steadily expand sales.

Key Performance Indicators (KPI)

In FY 2025, FURUNO will build a management foundation that will enable it to sustain the following.

Targets for FY 2025	ROE (based on ordinary income)	Payout Ratio
	10% or higher*	30% or higher

*Average ROE (based on ordinary income) for FY 2009 - 2017 of 6%

Main Measures

Improvement in Profitability	Complete the measures of Phase I, focusing on improving profitability by increasing the quality level, optimizing inventories, and optimizing the product development function and the comprehensive manufacturing function.
Expansion of Sales	Provide high-quality services through remote management, promote DX for the marine field focusing on digitalization, and invest resources in businesses with growth potential to further generate resources for investment in growth.
Implementation of Sustainable Management	Aim to realize sustainable management by expressing a long-term policy that will guide our future business, strengthening business creation through strategic investments, promptly commercializing new and expanding businesses, investing in human resources, and promoting diversity.

FURUNO

Business Fields I

Marine Business

FURUNO equipment supports safe, secure navigation.

Since 1948, when we became the first company in the world to successfully commercialize a fish finder, we have offered a wide range of marine electronic equipment that serves the needs of our customers, including fishing boats, large merchant vessels, government vessels, and recreational boats. Today, our goal is to ensure a safe, secure, and comfortable life at sea, and to support further development of maritime culture.

Merchant

VDR (Voyage Data Recorder)
 VDR records and stores navigation data and information. This data is obtained from onboard sensors, and can be analyzed in the event of a marine accident to pinpoint the cause and prevent further recurrence.

Merchant Fishing Recreational Government

Satellite Communications Equipment / Service
 In addition to telephone and Internet use with land, this allows for monitoring operation of the ship's engines and electronic equipment. The Satellite Communication system is also used for safety and security support from land.

Merchant Fishing Recreational Government

AIS (Automatic Identification System)
 AIS allows for ship information (e.g., ID, position, heading direction) to be exchanged among ocean-going ships and vessels. These systems help prevent collisions and ensure safe navigation. They also make it possible to detect ships, which do not appear on radar because they are hidden in the shadow of islands.

Merchant Fishing Recreational Government

Radar
 Radar acts as the eyes of a ship, sending out radio waves as a means of detecting other vessels and obstructions in the surrounding area. Radar allows ships to navigate safely, even when dense fog reduces visibility.

Fishing Government

Coastal Monitoring System
 These systems monitor the sea and harbor by combining surveillance radar, surveillance cameras and other equipment. They support a broad array of applications, from wide-range surveillance for marine traffic control, to surveillance over a limited range such as fishing grounds and aquaculture areas.

Merchant Fishing Recreational Government

GNSS Chart Plotter
 Navigating in the open seas requires accurate assessment of one's current position. GPS chart plotters pinpoint a vessel's position based on radio waves sent from GPS satellites. The position is displayed on a simplified navigational chart.

Merchant Recreational

Autopilot
 Linked to the steering system and heading sensors, the autopilot automatically controls the ship to maintain the course, making steering much easier for the captain.

Fishing Recreational

Fish Finder / Scanning Sonar
 These systems detect fish schools using ultrasound waves, which travel in straight lines as they penetrate the water and bounce back to the original source after hitting fish, the seabed or other objects. The depth and distance to schools of fish can be calculated based on the time it takes for the ultrasound waves to return.

Merchant Fishing Recreational Government

Radiotelephone
 A means of communication while at sea, used in times of distress or emergency and to receive maritime safety information (navigation warnings, weather information, etc.)





FURUNO's products support safe, secure and comfortable navigation.

As a comprehensive marine company with marine electronics equipment at its core, we will contribute to safe and secure navigation for our marine customers and the development of marine culture.



For Merchant Vessels



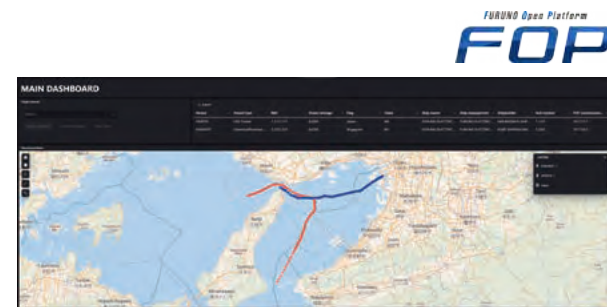
For safe and efficient navigation

As part of our mission to contribute to safe and efficient navigation, FURUNO offers a variety of navigation and communications equipment. These products are designed for all types and sizes of merchant vessels, carrying both people and goods. With regards to newly-built vessels, we have built up a track record and global network commensurate with our top market share. Leveraging these assets, our business spans from new vessel construction to upkeep and lifecycle maintenance and retrofitting.



Marine Radar

Detects nearby vessels or obstructions using radio waves. Among many features that support safe navigation, our latest marine radar products automatically eliminate unwanted echoes and adjust the radar images according to sea conditions.



FURUNO Open Platform (FOP)

The FOP is an onboard data collection platform that supports integrated ship-to-shore operations. The FOP unit collects engine data, engine operating status, and cargo loading / unloading status, and shares this information with offices on shore.

TOPIC I

Selected in the Global Niche Top Companies Selection 100 with our radar for Merchant Vessels

FURUNO was recognized for its "41%* global market share with its Radar for Merchant Vessels," "products capabilities that enable FURUNO to offer a comprehensive range of electronic equipment necessary for ship navigation," "service capabilities that enable FURUNO to respond to requests from customers at any port without stopping their ships as they sail around the world," and "a global sales network enabling customers to use its FURUNO with peace of mind."



* based on the number of radars installed on vessels built at Japanese, Chinese and Korean shipyards, from January to December 2019.

TOPIC II

For the safety of the largest high-speed ferry in the United States

Seastreak's Courageous, the largest capacity high-speed ferry in the United States, can accommodate as many as 720 passengers. Two large, award-winning FURUNO radars are installed on board, and an intuitive and powerful new interface also simplifies operation. The vessel is also equipped with three MU-190 monitors, which can display a variety of navigation data. Other features include a reliable GPS navigator and the highly accurate SC-70 satellite compass, which allows the ship's position and heading to be determined accurately. FURUNO contributes to the safety of crew and passengers by providing high-quality marine electronic equipment.



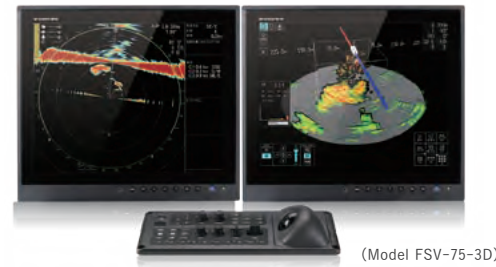
FURUNO radars installed on Seastreak's Courageous ferry

For Fishing Vessels



For safe fishing and sustainable use of fishery resources

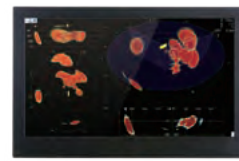
Since our founding, FURUNO has offered electronic fishing equipment to modernize and improve the efficiency of commercial fishing. FURUNO is working to develop fisheries with resource management, through the fishery consulting capability that we have previously cultivated in countries around the world, and by providing products and services that are both innovative and optimally suited for the market.



(Model FSV-75-3D)

Half-Circle Color 3D Scanning Sonar

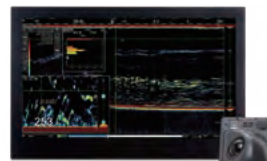
The 3D display function can accurately grasp the distance to the seabed and fish schools, as well as the fishing ground conditions, contributing to efficient operations.



(Model F3D-S)

3D Sonar Visualizer™

Gather information at a distance and in a full 360° circle around the ship, converted into three-dimensional information in real-time. Enjoy a complete picture of schools of fish at-a-glance and determine the distribution of the school for greater operating efficiency.



(Model FCV-38)

Stabilized Fish Size Indicator

A fish finder capable of measuring fish length and fish volume, contributing to information collection for fishery management and marine resource exploration.

For Recreational Boats



For safe and comfortable life at sea

FURUNO offers high-quality products for users of all types of recreational boats, including sport fishing boats, sailboats and yachts. While continuing to supply innovative and highly reliable products to the users of small workboats, such as coastal security vessels and tug boats, we are expanding our efforts to enhance customer value.



(Model TZT12F / TZT16F / TZT19F)

Multifunction Display

This device is equipped with a touch screen function that enables intuitive operation with a single fingertip so that anyone can easily operate the plotter and radar screen as they wish.



(Model DRS12A-NXT / DRS25A-NXT)

Radar Sensor

This radar can detect ships in the vicinity, seabirds, and rain clouds. It supports safe navigation by displaying only obstacles approaching the ship in different colors.



(Model DFF-3D)

Network Multi Beam Sonar

When connected to the NavNet TZtouch3, this device has a seafloor mapping function that displays the location of fish schools and the detailed topographical structure of the seafloor in 3D.

▶▶ TOPIC III

‘Smart Bridge’ will change the future of the fishing industry!

The environment for IT on large fishing vessels is beginning to improve at a rapid pace. The next-generation IFS* is easy to read and easy to operate and can be customized to suit a variety of situations. This system is expected to be the "smart bridge" for the future of the fishing industry.

Its primary objective was to create an environment that allows immediate access to necessary information for a variety of situations in fishing vessel operations. The number of monitors has been reduced to a large screen, and the number of monitors can be freely customized to meet the needs of each customer.

*IFS: Integrated Fishing System



However, the initial reaction of customers was cold and there was no movement to change the traditional way of operation. Nevertheless, in today's IT-oriented world, fishing vessels are no exception. Therefore, we took the time to interview customers, conduct tests and evaluations, and gain their understanding. FURUNO Norway, the first company to work on this system, took about 12 years from proposal to market launch. FURUNO UK and FURUNO Sweden are currently developing their own systems to meet the needs of their customers.

▶▶ TOPIC IV

FURUNO brand alongside the largest North American pleasure boat market

Marine equipment sales for the pleasure boat market are approximately ¥170 billion, with half of these sales being in the United States. Many owners of mainstream sport fishing boats invest not only in navigational equipment, but also in professional scanning sonar and fish finders for targeting fish and multibeam sonar for identifying habitat areas, which are beyond the scope of a hobby. This is where the NavNet TZtouch series, a high-end model for pleasure boats, comes in. These machines, which comprehensively display a variety of information including chart plotters, fish finders, radar, weather, and engines, are indispensable for users who aspire to high-level sport fishing.



Targeting high-speed fishing with multi-beam sonar

FURUNO products are at work in many areas of daily life.

Based on technology developed for marine electronic equipment, FURUNO provides products and services for use in social infrastructures and automobiles, including products and services for positioning, navigation, and timing, as well as medical equipment and wireless LAN systems. Our goal is to achieve better safety, security, and comfort to bring about a society that considers the needs of people and the environment.

Infrastructure / Meteorological Monitoring

Meteorological Monitoring and Analyzing System

As an application of small marine radar, we offer compact, low-cost weather radar, which can be installed at multiple locations. The system observes rain clouds, predicts sudden localized heavy downpours, and helps to mitigate damage due to regional disasters.

Infrastructure / Meteorological Monitoring

GNSS Automatic Displacement Measurement System

These systems determine displacement of features such as the earth's crust, the ground and man-made structures by using GPS (GNSS) based precision positioning technology. They are used for tasks such as monitoring volcanic activity and landslides, as well as managing safety and determining impact on the surrounding area during construction of high-rise buildings.



PNT

GPS (GNSS) Disciplined Oscillator

Receiving GNSS satellite signals, these devices generate a high-precision reference frequency and a 1-second pulse accurately synchronized with UTC (Coordinated Universal Time). They are utilized in mobile phone base stations and broadcast relay stations for terrestrial digital TV.

PNT

ETC, Vehicle Management Solution

Installed at a parking lot entrance, construction site entry gate or similar location, these systems enable exchange of vehicle information and other data with ETC systems. The result is smoother access, improved safety and enhanced security.

Medical

Clinical Chemistry Analyzer

These analyzers automatically take precise measurements of enzymes, fats, sugars, proteins and other substances in the blood.



Medical

Ultrasound Bone Densitometer

Devices that measure bone density by applying ultrasound to the heel bone, enabling quick and safe screening.



PNT

Automotive ETC2.0 / ETC System

These terminals allow for toll payment processing on toll roads without the need to bring the vehicle to a halt. Recently, applications have broadened to vehicle access control at parking lots and construction sites.

PNT

GPS (GNSS) Receiver

These high-precision position sensors can accurately pinpoint their current position anywhere on earth by receiving and processing signals from GPS (GNSS) satellites. These units are incorporated into automotive devices such as navigation systems, operation management terminals and car-to-car communication terminals. They are also used in mobile devices including mobile phones.

Wireless LAN

Wireless Handheld Terminal

These terminals are for central management of information and work support using a wireless LAN system. They make various kinds of work quicker and more efficient through real-time management of work status and product data at distribution warehouses, shopping centers, production sites and elsewhere.



Wireless LAN

Wireless LAN Access Point

These devices create an environment enabling wireless use of the Internet, at locations such as train stations, cafés and hotels. They allow connection to the Internet regardless of mobile carrier, resulting in growing demand at educational facilities, such as schools and private tutoring schools, as well as at hotels, tourist spots and other areas that attract tourists.



PNT



For a safer and more convenient society

We focus on Positioning, Navigation and Time Synchronization, and provide products and services that are essential for social infrastructures, vehicle traffic, and other areas, adding creative value to the location and time of people, things, and mobility.

*Japanese market only

Time Synchronization

In digital terrestrial broadcasting, the equipment for 5G mobile base stations, firefighting, police, and other commercial radio, electric power, and stock exchanges is controlled and operated with time accuracy on the order of nanoseconds to microseconds. FURUNO's high-precision time synchronization technology contributes to the operation and maintenance of this critical infrastructure, which is not allowed to be interrupted at any time.



(5G Mobile Base Station)



(Vehicle Entry / Exit System)

Vehicle Management Solutions FLOWVIS*

This system uses ETC onboard equipment and vehicle number authentication to manage vehicle entry and exit, improving security at offices and logistics centers and reducing labor and staffing needs through automatic reception. This approach also contributes to the digital transformation of logistics by providing expandability, such as linking with gates, electronic bulletin boards, and other systems.



Healthcare



(Model CA-800)

(Model CA-400)

(Model CA-270)

Clinical Chemistry Analyzer Line-up

For a support of healthy life

We are expanding our business into the healthcare field, especially medical care, and are providing products for the early prevention of disease and monitoring treatment, utilizing the sensing technology which we have cultivated in the maritime field. Our medical products contribute to people staying healthy by minimizing healthcare costs.

Clinical Chemistry Analyzer & Reagent

This analyzer is combined with various reagents to measure components in specimens such as blood and urine. Measuring items such as blood glucose, neutral fat, and γ -GTP, which can trace elements such as tumor markers, the analyzer contributes to early detection and prevention as well as diagnosis and follow-up treatment of diseases.



(Academic Activities in Southeast Asia)



(Clinical Chemistry Analyzer installed at Chayapumarn Hospital, Thailand)

FURUNO develops, manufactures, and sells small to medium-sized analyzers to help medical institutions reduce the burden of installation and provide high-quality medical care. In Southeast Asia, we also contribute to improving the medical environment by providing local services and academic activities in equipment and reagents close to the medical field.



Wireless LAN Systems



For greater comfort and safety in society

Using wireless technology, we provide wireless LAN access points and product management systems that enhance the convenience of Internet access. With "Comfortable Wireless," we aim to realize a connected and expanding society.

*Japanese market only

Wireless LAN Access Point*

The Nishinomiya City Board of Education has established a "Simultaneous Broadcasting System" that can broadcast all morning assemblies, student council activities, graduation ceremonies, and other ceremonies. By deploying video transmission access points in each classroom, staff room, and school gymnasium, we can accomplish a wireless LAN environment that enables the use of one learning terminal per student.



(Broadcasting system of Nishinomiya City Board of Education)

1.1ah access point for IoT gateway support

IEEE802.11ah-compliant access points can communicate over long distances with a radius of approximately 1km. It is expected to play a role in supporting social infrastructure.



Disaster Prevention and Surveillance Solutions Business



For a safe, worry-free society

We are developing businesses globally that contribute to the maintenance of the environment in our daily lives by integrating the knowledge, experience, skills, and know-how we have cultivated in our business activities with technologies that "challenge the invisible" and FURUNO's core technologies of sensing, processing, and communication.

Water Resources Management

To secure stable water resources, we need to improve water treatment technologies, prevent water-related disasters, and manage water resources by protecting and restoring forests, mountains, and rivers. FURUNO's compact Weather Radar contributes to efficient storage and utilization of rainfall and mitigation of damage from flooding and urban inundation through highly accurate precipitation forecasting.



(Compact Weather Radar installed at PUB, Singapore)

Wave Guide LAN System™*

Even on high-rise floors or underground where there is no cellular phone connection, we can easily create a Wi-Fi environment by installing our system using single-tube pipes. For example, it is useful when you want to hold a videoconference with an external party using a smartphone or tablet while working on a high-rise floor or when you want to remotely monitor a cloud-based camera installed in the basement.



*Japanese market only

CSR Activities

FURUNO Contributes to Society by Creating New Value

Quality and Safety Initiatives

Thorough Quality Management

Based on the principle that “the quality of our products is created by the quality of our approach to work,” we provide products and services that satisfy our customers and continue to be a company that is trusted by society. We maintain and manage quality at every stage of our operations, from design and development to procurement and production, based on our quality management system (ISO 9001) and by incorporating our own “appropriate quality standards” and “reliability evaluation methods for each stage of development” to ensure that our products are suitable even in harsh environments.

In addition, in order to accurately evaluate the safety of our products, we have established an environment within our company where we can conduct environmental tests based on temperature, humidity, vibration, etc., as well as tests and evaluations based on EMC* standards of various countries.



EMC testing of a radar antenna

*: Testing for electromagnetic interference that can affect other equipment and the human body.

Maintain and Improve Manufacturing Quality

The Miki Factory (Hyogo, JAPAN) has established a traceability system that clearly defines manufacturing methods and inspection standards for each manufacturing process, managing production and manufacturing facility inspection histories. Quality records such as the manufacturer’s production base and timing of parts used, as well as pass / fail decisions in the manufacturing process, are necessary data for the operation of this system and are managed as essential items in production activities.

At the Miki Factory, where more than 80% of parts are procured domestically, all new parts used in new products, including those made overseas, are subjected to inspection. Strict quality checks are conducted in advance by examining the quality control systems of local manufacturers and locally produced products. In our manufacturing processes, we ensure a high level of reliability by conducting a 100% quality inspection.



A Global Service System for Safety and Security

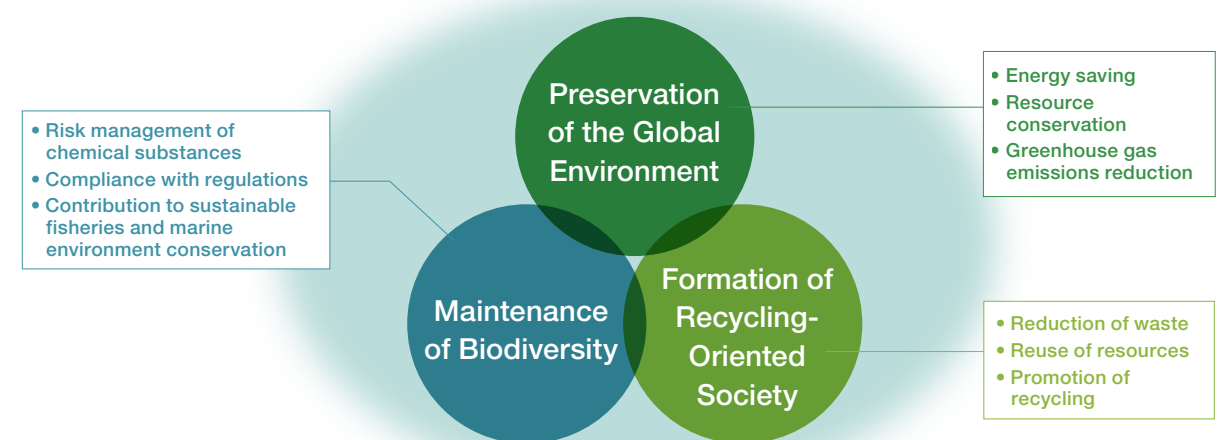
The Merchant Marine Division, which has customers all over the world, has implemented an online system called “SMS (Service Management System)” in order to provide efficient services. SMS is a web-based database that stocks information such as product support history, failure prevention measures, and service progress and result reports. Any problems or findings are fed back to the sales, service, development, and quality departments to help improve quality and enhance the quality of operations. The database is shared among all service sites worldwide, and the company has prepared a system to respond to service demands with spare parts kits optimized for each country so that repair work can be carried out quickly when equipment repair is requested.



Environmental Consciousness

FURUNO recognizes that environmental considerations are one of the most important management issues and aims to realize a sustainable society by reducing the environmental impact of its business activities.

Sustainable Society



Risk Management

To properly manage risks that could have a significant impact on management, FURUNO has established a Risk Management Committee chaired by the president. It evaluates company-wide risks, determines the importance of each risk, and appoints a department and subcommittee in charge of each risk countermeasure to reduce it.

Proper trade control

To maintain proper trade, FURUNO has established an export control system with the president as chief officer. To ensure that its employees understand the importance of export control for security, FURUNO conducts internal notifications and e-learning training, as well as annual internal audits to verify the status of voluntary control.

Information security measures

FURUNO is working on improving employee security awareness and vigilance through e-learning education and the publication of in-house newsletters. The CSIRT also continuously monitors, collects information, and responds to incidents to prevent damage from spreading and to calm the situation as soon as possible.

